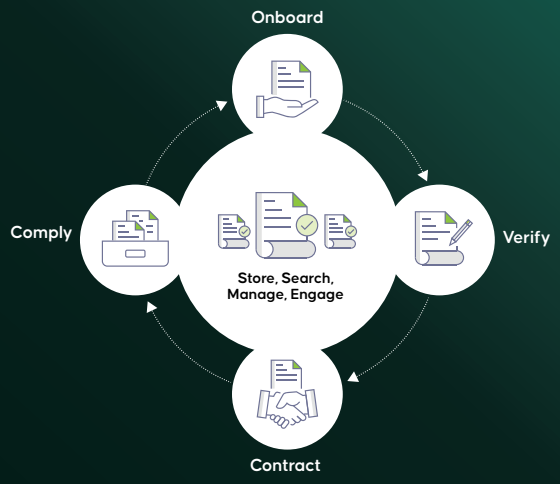
Aavenir **Providerflow**

Provider Onboarding, Contract Management, and Performance Management on ServiceNow

Optimize provider network effectiveness, boost performance and regulatory compliance, and deliver greater quality of care, accessibility, and healthcare affordability.



Solution

Aavenir Providerflow enables payers, providers, and other Healthcare and Life Sciences organizations optimize their provider networks and effectively manage provider onboarding, contracting and provider performance.

The solution offers flexible digital workflows and intuitive provider portals that simplify provider engagement across onboarding, performance adherence and other collaboration needs.

Automated Tax Id, address, credential verification of NPI, Tax Id, addresses and credentials, exclusion list checks, FMV validation checks and reports, and robust provider performance management ensure regulatory compliance with ACA, HIPAA, Sunshine Act, Stark Laws and Codes of Ethics.

Built natively on the ServiceNow platform, Aavenir Providerflow empowers network management, provider services, legal, claims and quality management teams with expedited process execution, accurate provider information, and lower regulatory and performance risk exposure.

Key Value Proposition

- 50% reduction in provider onboarding and credentialing cycle times with self-serve onboarding and automated verifications
- 60% faster contract cycle times with AI-assisted authoring and flexible workflow automation
- 30% increase in network effectiveness and provider performance
- Enhanced provider network visibility and data accuracy across departments and dependent systems.
- Increased compliance with ACA, HIPAA, Sunshine Act, Stark Laws and Codes of Ethics, and other regulatory requirements.

Challenges

- Excessively elongated onboarding and credentialing cycles due to inaccurate and incomplete provider data
- Regulatory risk and cost overrun exposure due to lack of automated verification of provider credentials, exclusion list checks, and FMV validations
- Inefficient and inconsistent contracting process leading to lower risk and provider satisfaction.
- Inability to manage and track provider performance resulting in regulatory non-compliance and lower patient satisfaction.
- High provider turnover leading to increased costs, lower MLR and poor quality of care.

The ServiceNow Advantage

- No-brainer installation from the ServiceNow Store
- Single sign-on across Aavenir and other ServiceNow Enterprise applications
- Consistent and simplified administration like any other ServiceNow application
- Extensive workflow and application configuration flexibility
- Robust data security and compliance with regional and global standards
- Robust interconnectivity between ServiceNow and Aavenir applications without any integrations
- Simplified integrations with SAP, Salesforce, Oracle, and other systems with ServiceNow integration hub and purpose-built connectors

Ask us for a Live Demo

To explore all features, email us at **contact@aavenir.com**

How It Works



Key-Value Drivers

Built on the industry-leading ServiceNow platform, Aavenir Providerflow is available as a unique SaaS solution that offers flexibility and agility in managing complexities across all your procurement processes in Healthcare and Life Sciences industries.

Provider Creation and Portal Registration

Quickly initiate the creation of providers and initiate onboarding events; facilitate provider registration via intuitive guided portals.

Flexible Onboarding Workflow and Checklists

Easily setup onboarding checklists, qualification requirements and questionnaire templates. Configure pre-qualification, verification, and approval workflows.

Automated Provider Info Verification

Verify NPI IDs, addresses, and CAQH credentials. Receive real-time alerts for non-compliance against HHS-OIG, FDA, State Medicaid and federal and state exclusion lists.

Centralized Provider Information Repository

Store, access, and manage provider demographic information, licenses, certifications, tax forms, insurance and other documents in an easy to access repository.

Provider Information Repository Monitoring

Setup alerts and notifications for expiring forms and credentials, and in sanctions and exclusion lists. Trigger automatic requests for updated information.

Fee Negotiation and FMV Compliance

Setup reusable fee-for-service and value-based fee templates using configurable tables and formula builders. Conduct rate negotiations with flexible workflows and validate rates against Fair Market Value benchmarks.

Legal and Regulatory Contract Playbooks

Drag and drop pre-built contract templates and clauses to create playbooks for primary, alternate, and fallback clauses that drive AI-driven clause deviation insights.

Contract Lifecycle Management

Automate provider contracting from request to execution with rules-driven flexible workflows. Manage renewals, amendments, and termination workflows with ease.

Zero-touch and Third-Party Contract

Self-generate BAA's and NDA's without intervention. Ingest third-party contracts, extract metadata, clauses, and obligations, and detect deviations, all using AI.

Real time Contract Collaboration

Negotiate, redline and review provider contracts and track changes in real time using Office 365. Check-in, check-out contracts and compare versions using Microsoft Word.

Bulk Requests, Contracts, Mass Updates

Drive productivity gains by executing onboarding and information update requests, contract creation across network participants, amendments and other bulk actions .

Third Party System Integration

Deliver accuracy and business process alignment with secure, seamless integrations into FMV databases, CAQH, practice management, reimbursement & claims systems.

Provider Performance Management

Extract regulatory, reporting, and performance obligations from contracts using AI-enabled technology, assign ownership, and drive fulfilment through robust tracking, reminders, and portal collaboration with providers.

Configurable Dashboards and Reports

Configure network performance and provider information dashboards, and generate FMV compliance, Sunshine Act compliance, sanctions and exclusions reports.

Ready to Get Started?

contact@aavenir.com

Procurement Arrangements Across the Value Chain

Aavenir RFP and Contract Lifecycle Management for Healthcare, and Vendor Onboarding, Obligation Management, and Invoice Processing solutions offer unsurpassed flexibility to handle complexities across all your procurement arrangements. Our solutions deliver immense agility to meet the demands that healthcare and life sciences organizations face.

The Aavenir Product Suite



About Aavenir

Aavenir, a global Source-to-Pay solutions provider, delivers the 'future of work' with AI/ML-powered Applications built on the ServiceNow platform. Enterprises worldwide can maximize their ROI by harnessing Aavenir applications and connected digital workflows comprising of Contract Lifecycle Management, Contract Compliance Management, Sourcing Management, Vendor Onboarding and Supplier Information Management, and Accounts Payable Automation. To know more, visit: www.aavenir.com

About ServiceNow

ServiceNow (NYSE: NOW) is making the world of work, work better for people. The cloud-based Now platform delivers digital workflows that create great experiences and unlock productivity for employees and the enterprise. For more information, visit: www.servicenow.com

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